



DEBRA BOWEN | SECRETARY OF STATE
STATE OF CALIFORNIA | ELECTIONS

1500 11th Street, 5th Floor | Sacramento, CA 95814 | Tel (916) 657-2166 | Fax (916) 653-3214 | www.sos.ca.gov

December 7, 2007

TO: ALL COUNTY CLERKS/REGISTRARS OF VOTERS (07252)

FROM:

Steven M. Carda

Steven Carda

CalVoter Elections Analyst

SUBJECT: SOS to Remotely Access ALL CalVoter Workstations Today

*******CALVOTER ALERT*******

The Secretary of State's office CalVoter team has received several phone calls relating to a message that is appearing on county CalVoter workstations. This message is related to an update to the McAfee On-Access Scan security software. This Windows message is identified as "Repeat Program" and gives a message similar to:

"Framework Service has changed and is trying to communicate this could be because the file may have been updated or infected Do you want to allow communication?"

At this time our office would like to advise all counties to check the 'Remember' box and click 'Yes'.

PLEASE NOTE:

Staff from the Secretary of State's office Information Technology Division will be remotely accessing **ALL** county CalVoter workstations **TODAY**. They will be updating each workstation to ensure this specific prompt is addressed. Please do not panic if you see someone altering the firewall configuration on your workstation.

Should you have any questions, please contact the CalVoter Help Desk Immediately at 1-888-868-3225.

Thank You.